

## Clinic Feedback Results 1st August - 31st October 2010

BCC (Council Hse)	15.09.2010
SGlos (Thornbury)	29.10.2010
Banes (Riverside)	21.10.2010 - (Guildhall) 14.10.2010
Somer Housing	7.10.2010
North Somerset Housing	8.9.2010

		<b>163</b>	
		No.	%
<b>Number of questionnaires</b>			
<b>Were your questions answered to your full satisfaction?</b>	5	<b>133</b>	<b>81%</b>
	4	<b>23</b>	<b>14%</b>
	3	<b>5</b>	<b>3%</b>
	2	<b>1</b>	<b>1%</b>
	1	<b>1</b>	<b>1%</b>
<b>Was the member of staff who dealt with you helpful and polite?</b>			
	5	<b>154</b>	<b>94%</b>
	4	<b>9</b>	<b>6%</b>
	3	<b>0</b>	<b>0%</b>
	2	<b>0</b>	<b>0%</b>
	1	<b>0</b>	<b>0%</b>
<b>Do you feel your appointment provided enough time to adequately resolve your query?</b>			
	Yes	<b>159</b>	<b>98%</b>
	No	<b>4</b>	<b>2%</b>
<b>How do you rate the venue?</b>			
	5	<b>102</b>	<b>63%</b>
	4	<b>40</b>	<b>24%</b>
	3	<b>20</b>	<b>12%</b>
	2	<b>1</b>	<b>1%</b>
	1	<b>0</b>	<b>0%</b>
<b>Were you afforded sufficient privacy during your appointment?</b>			
	Yes	<b>161</b>	<b>99%</b>
	No	<b>2</b>	<b>1%</b>
<b>If you had further questions and we held a Clinic at this venue again would you attend?</b>			
	Yes	<b>159</b>	<b>98%</b>
	No	<b>4</b>	<b>2%</b>
<b>Was this location convenient for you?</b>			
	Yes	<b>154</b>	<b>94%</b>
	No	<b>9</b>	<b>6%</b>

**Clinic Feedback Results 1st August - 31st October 2010**

BCC (Council Hse) 15.09.2010

SGlos (Thornbury) 29.10.2010

Banes (Riverside) 21.10.2010 - (Guildhall) 14.10.2010

Somer Housing 7.10.2010

North Somerset Housing 8.9.2010





